Remote Support 9.0.1 Release Notes

May 30, 2006

New Features and Enhancements:
- Restored to the default action of the System Tray icon.

Issues Resolved:
- Fixed the issue that caused the Rep Client to crash as soon as it was run; sites with long URL's were causing problems with the System Tray icon text.
- When multiple Reps are sharing a session while screen sharing, they now have their own permissions respectively. The problem was if one of the Reps pressed the "View Only" button, all Reps' "View Only" buttons would change and only the Rep that pressed the "View Only" button would actually be in "View Only" mode.
- Several GUI elements were fixed to better display the long URL names. The "About" dialog and the "Generate Session Key" dialog now handle the long names better.
- An issue with the dates displayed in the Reporting drop down menu in the web interface was fixed.
- An issue with the error message that is displayed when trying to connect using an expired session key was fixed.
- The suppressions of Active Desktop and background in Win2000 were removed.