Remote Support 22.3.4 Release Notes

May 16, 2023

Requirements:

- This version of Remote Support has been certified for Physical BeyondTrust Appliances, Virtual BeyondTrust Appliances, and cloud deployment models.
- 22.3.4 RS requires software Base 6.2.0 Base 7.0.0.
- 22.3.4 RS requires Integration Client 1.7.3.
- 22.3.4 RS requires ECM 1.6.0.

New Features and Enhancements:

- Hybrid support: 22.3.4 RS sites are supported on base 6.2.0 and base 7.0.0.

Issues Resolved:

- Resolved performance issue when browsing large number of group policies.

Notes:

- 22.3.4 RS supports upgrades from 22.1.3 RS+.
- 22.3.4 RS supports ThinClient Protocol 2.1 and 2.2.
- 22.3.4 RS supports ECM Protocol 1.6.
- 22.3.4 RS includes VSC 1.2.5.3.
- 22.3.4 RS requires ECM 1.6.0.