

# Remote Support 22.1.3 Release Notes

May 5, 2022

## Requirements:

- This version of Remote Support has been certified for Physical BeyondTrust Appliances, Virtual BeyondTrust Appliances, and cloud deployment models.
- RS 22.1.3 requires software Base 6.2.0.

## Issues Resolved:

- Resolved focus issue with customer client in *quiet mode*.
- Resolved screen sharing crash in macOS rep console with some keyboard layouts.

## Notes:

- Supports upgrades from Remote Support RS 21.2.3+.
- RS 22.1.3 requires Integration Client 1.7.3.
- RS 22.1.3 supports ECM Protocol 1.6.
- RS 22.1.3 requires ECM 1.6.0+.
- RS 22.1.3 includes VSC 1.2.5.3.
- This release is certified with the following mobile versions:
  - [iOS Rep Console 2.2.12](#)
  - [iOS Customer Client 2.2.17](#)
  - [iOS Presentation Client 2.2.2](#)
  - [Android Rep Console 2.2.16](#)
  - [Android Customer Client 2.2.17](#)
  - [Android Presentation Client 2.2.2](#)
  - [Android Jump Client 2.2.7](#)