Remote Support 19.1.3 Release Notes

May 21, 2019

Requirements:

- This version of Remote Support has been certified for physical BeyondTrust Appliances, virtual BeyondTrust Appliances, and cloud deployment models.
- This release requires Base software Base 5.4.0.

Issues Resolved:

- This release includes an important security-related fix.
- Local Jump is now faster when pushing to a Windows system at the login screen.

Notes:

- Supports upgrades from Remote Support 18.1.3+.
- Requires Integration Client 1.6.3+.
- Requires Endpoint Credential Manager 1.2.4+.
- This release is certified with the following mobile versions:
    - iOS Rep Console 2.2.11
    - iOS Customer Client 2.2.13
    - iOS Presentation Client 2.2.1
    - Android Rep Console 2.2.12
    - Android and LG Android Customer Clients 2.2.10
    - Samsung Android and HTC Android Customer Clients 2.2.8
    - Android Presentation Client 2.2.1
    - Android Jump Client 2.2.3