# Remote Support 18.2.10 Release Notes

**January 8, 2019**

**Requirements:**
- This version of Bomgar has been certified for physical Bomgar Appliances (B200, B300 & B400), virtual Bomgar Appliances (Azure, VMWare & Hyper-V), and cloud deployment models.
- This release requires Base software 5.3.0 or later.

**Issues Resolved**:
- Jump Clients connecting through a Jump Proxy now properly connect to slave nodes in Atlas clusters.
- Resolved an issue where web rep screen sharing would not work when TLS 1.0 was disabled.
- Resolved an issue with SAML authentication via the iOS rep console.

**Notes:**
- Supports upgrades from 17.1.2+. If on a version prior to this, multiple upgrades will be required.
- This release is certified with the following Bomgar Mobile versions:
  - iOS Rep Console 2.2.11
  - iOS Customer Client 2.2.10
  - iOS Presentation Client 2.2.1
  - Android Rep Console 2.2.11
  - Android and LG Android Customer Clients 2.2.10
  - Samsung Android and HTC Android Customer Clients 2.2.8
  - Android Presentation Client 2.2.1
  - Android Jump Client 2.2.3
- Requires Integration Client 1.6.3+.
- Require Endpoint Credential Manager 1.2.2+.