Remote Support 17.1.7 Release Notes

February 27, 2019

Requirements:

- This version of Remote Support has been certified for physical BeyondTrust Appliances, virtual BeyondTrust Appliances, and cloud deployment models.
- This release requires Base software 5.1.2 or Base 5.2.0.

Notes:

- Supports upgrades from 16.1.4+ and downgrades from 18.1.1.
- Requires Integration Client 1.6.3+.
- Requires Endpoint Credential Manager 1.2.2+.
- This release is certified with the following mobile versions:
    - iOS Rep Console 2.2.11
    - iOS Customer Client 2.2.7
    - iOS Presentation Client 2.2.1
    - Android Rep Console 2.2.9
    - Android and LG Android Customer Clients 2.2.10
    - Samsung Android and HTC Android Customer Clients 2.2.8
    - Android Presentation Client 2.2.1
    - Android Jump Client 2.2.2