Remote Support 10.4.5 Release Notes

February 3, 2010

Issues Resolved:

- Resolved an issue where the Customer Client could become unresponsive while parsing event logs on the remote machine
- Resolved an issue where Bomgar Buttons could uninstall after upgrading a 10.3.x site to a 10.4.x site

Notes:

- This version of Bomgar has been certified for use with all Bomgar appliances, physical and virtual
- Physical appliances (Bomgar B100, B200, B300 and B400) require appliance base software versions 3.1.6 or later
- Virtual appliances require appliance base software version 3.1.7 or later