iOS Representative Console 3.1.2 Release Notes

September 30, 2022

New Features and Enhancements:

- iOS Rep Console now has optional logging. Under the **Settings** cog, the representative can enable different levels of logging, as well as the ability to share the logs.

Issues Resolved:

- Resolved issue in which entering a PRA site did not directing the representative to download the access console.
- Resolved issue logging in with SAML.
- Resolved issue in which the Absolute pointer position was slightly off.
- Resolved issue in which sometimes Jump Item names did not display. Now the Computer Name displays in these scenarios.
- Updated the disabled Jump Item color to be a little darker when in light mode.
- Resolved issue in which the reconnect message sometimes displayed when it should not have.
- Resolved various cosmetic issues that occurred when installed on iOS 16.

Notes:

- Runs on both iPhone and iPad running iOS 14+.
- Compatible with Remote Support 20.1+.
- A trusted CA-signed certificate must be installed on the appliance.
- The iOS Representative Console is available in the App Store.

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