iOS Rep Console 2.2.9 Release Notes

December 6, 2016

New Features and Enhancements:
- **Support for iOS 10.x** – The iOS representative console app has been certified to run on iOS 10.x.
- **Command Shell Access from Mobile** – The iOS representative console now has the capability to access the command shell for support sessions and Shell Jump sessions.
- **SAML Login on Mobile** – The iOS representative console app now supports SAML authentication for logging in.
- **1Password Integration** – Password managers such as 1Password can be used to log into the iOS representative console for quicker access.

Issues Resolved:
- Resolved an issue where attempting to send a rep invite would take the user back to the Member Actions menu.
- Resolved an issue where stopping command shell access would cause the rep console app to close unexpectedly.
- Resolved an issue with getting logged out due to the idle rep logout timer, even though the representative was active.

Requirements:
This version of the Bomgar iOS Rep Console is certified with:
- iPhones and iPads running iOS 8.2 or greater.
- Existing Bomgar installations, version 15.1.1 or greater.
- Remote Support sites with a trusted CA-signed certificate on the appliance.

Notes:
- The Bomgar iOS Rep Console is available for download in the App Store.