

## iOS Rep Console 2.2.7 Release Notes

May 10, 2016

### New Features and Enhancements:

- Use Touch ID to log into the representative console on iOS devices with the Touch ID capability.
- Use 3D Touch to easily access Jump Items and seamlessly transition between support sessions on iOS devices with the 3D Touch capability.
- View the remote screen in a screen sharing session with optimized streaming video.
- For Bomgar Remote Support version 16.1, the Bomgar iOS Rep Console offers Remote RDP and Remote Jump Shortcuts as Jump methods for accessing unattended systems.

### Issues Resolved:

- Resolved an issue with the representative console crashing when a representative accepts two sessions from the same customer.
- Resolved an issue where rotating the device while in a team chat would cause the text field to break.

### Requirements:

The Bomgar iOS Rep Console is certified with:

- iPhones and iPads running iOS 8.0 or greater.
- Existing Bomgar installations, version 14.3.1 or greater.
- Remote Support sites with a trusted CA-signed certificate on the appliance.

### Notes:

- The Bomgar iOS Rep Console is available for download in the App Store.