BOMGAR

iOS Customer Client 2.2.5 Release Notes

December 6, 2016

New Features and Enhancements:

- Support for iOS 10.x The iOS customer client app has been certified to run on iOS 10.x.
- **Bomgar InSight Enhancements** New options including flashlight, zoom, and auto-focus enrich the support experience via Bomgar's live video stream tool.

Issues Resolved:

- Resolved an issue with rotating the device while using the live feed resulting in a distorted image.
- Implemented various screen sharing enhancements.

Requirements:

The Bomgar iOS Customer Client works with:

- iPhones and iPads running iOS 8.2 or greater.
- Existing Bomgar installations, version 15.1.1 or greater.
- Support sites with a trusted CA-signed certificate on the appliance.

Notes:

The Bomgar iOS Customer Client is available for download in the <u>App Store</u>.