

iOS Customer Client 2.2.16 Release Notes

March 16, 2021

New Features and Enhancements:

- New chat sound.

Issues Resolved:

- Resolved an issue in which an MDM message was displayed when starting a session from a locked public site.
- Resolved an issue in which a gray screen sometimes appeared during screen sharing when the **Video Optimized** option was selected.
- Resolved an issue in which the **Photo Close** button was hidden by the **Remote Support** title bar.

Requirements:

The BeyondTrust iOS Customer Client works with:

- iPhones and iPads running iOS 12 or greater.
- Existing BeyondTrust Remote Support installations, version 19.1.1 or greater.
- Support sites with a trusted CA-signed certificate on the appliance.

Notes:

- BeyondTrust iOS Customer Client 2.2.16 utilizes ThinClient Protocol 2.2.
- The BeyondTrust iOS Customer Client is available for download in the [App Store](#).