Samsung Android Customer Client 2.2.8 Release Notes

August 23, 2016

New Features and Enhancements:
- Added support to allow unattended access to Samsung Android devices via Android Jump Clients.

Issues Resolved:
- Resolved an issue with failing to detect network connectivity when only a LAN connection was available.
- Resolved an issue with the customer client app stopping when the live camera feed button was clicked.
- Resolved an issue where a photo captured by the Android device in portrait mode would appear rotated 90 degrees when viewed by the representative.
- Resolved an issue where double-clicking on an image would cause the customer client app to stop.
- Resolved an issue with system information not being sent correctly on newer Android devices.

Requirements:
The Bomgar Android Customer Client works with:
- Android phones and tablets running Android 4.0.3 or greater.
- Existing installations of Bomgar Remote Support version 14.3.1 or greater.
- Support sites with a trusted CA-signed certificate on the appliance.

Notes:
- The Bomgar Samsung Android Customer Client is available for download in Google Play.