Samsung Android Customer Client 2.2.1 Release Notes

June 14, 2013

Issues Resolved:
- Resolved an issue with the Galaxy Tab v1 screen sharing being off by 90 degrees.
- Resolved issues with the Power button not waking the screen after going to sleep. Note that some older devices might still exhibit this problem.
- Resolved an issue with the chat window not coming to the foreground when the user needed to respond.
- Resolved an issue with sending large files through File Transfer.
- Resolved an issue where new session notifications for Rep Consoles were sometimes missed on non-US versions of devices.
- Resolved an issue where multiple back-to-back screen sharing sessions could cause undesired behavior.

Requirements:
The Bomgar Samsung Android Customer Client works with:
- Samsung Android phones and tablets running Android 2.3 or greater
- Existing Bomgar installations, version 12.1.1 or greater
- Support sites with a trusted CA-signed certificate on the appliance

Notes:
- The Bomgar Samsung Android Customer Client is available for download in Google Play.
- This app works on all Samsung devices running a Samsung-signed operating system. If it is a Google-signed operating system (even on Samsung hardware) (e.g. Samsung Galaxy Nexus), the Bomgar app will not function.