Android Representative Console 2.2.17 Release Notes

July 13, 2023

Requirements:

- Android 7.0 or later.
- BeyondTrust Remote Support 21.1 or later.

> ℹ️ *For more information, please see Supported Platforms at https://www.beyondtrust.com/docs/remote-support/documents/features/rs-supported-platforms.pdf.*

New Features and Enhancements:

- Includes improvements to generating and sending logfiles. Now a long press on the app version in the bottom right corner gives you the option to save or send logfiles.
- Now allows the Remote Support site URL to be locked using your MDM configuration.
- Now provides a warning notification if the Android device is rooted.

Issues Resolved:

- Resolved an issue where selecting a pop-up chat notification when the Android Rep Console was in the background sometimes displayed an error message.
- Resolved an issue with the **Elevate** button sometimes not being enabled during Click-To-Chat sessions.
- Resolved an issue with changing the Default site not being reflected in the URL when generating a new Session Key.

Notes:

- Certified for GA.

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