Android Customer Client 2.2.13 Release Notes

January 14, 2020

New Features and Enhancements:

- Screen sharing and control on Samsung devices is now available through Knox.
- A new Special Action has been added to allow Representatives to prompt the customer for Knox elevated privileges in case the customer did not allow them at the start of the session.
- Android 6.0 and greater is now required to run the Android Customer Client.

Requirements:

The BeyondTrust Android Customer Client works with:

- Android devices running 6.0 or greater.
- Existing BeyondTrust Remote Support installations, version 17.1.1 or greater.
- BeyondTrust Android Customer Client 2.2.13 utilizes ThinClient Protocol 2.2.

Notes:

- The Android Customer Client is available for download in Google Play.