

Android Customer Client 2.2.11 Release Notes

June 19, 2018

New Features and Enhancements:

- External SD cards are now shown in the System Information section.

Issues Resolved:

- Resolved an issue with attempting to transfer files to restricted directories.
- Resolved an issue with customer clients running on an Android device while having Jump Clients installed not allowing the Jump Clients to start another customer client session until the existing session ends.
- Resolved an issue with not being able to exit camera activity when it did not ever start.
- Resolved an issue with ending sessions on Android devices without a web browser installed.

Known Issues:

- None.

Notes:

- The Bomgar Android Customer Client works with:
 - Android phones and tablets running Android 4.3+.
 - Existing installations of Bomgar Remote Support version 16.1.1+.
 - Support sites with a trusted CA-signed certificate on the appliance.
- The Bomgar Android Customer Client is available for download in Google Play.