

Android Customer Client 2.2.10 Release Notes

October 3, 2017

New Features and Enhancements:

- VP9 is now supported on the Android customer client.

Issues Resolved:

- Resolved an issue with the Android customer client unexpectedly closing after annotations had started.
- Resolved an issue with starting new sessions while currently in a session. Now the current session is displayed.
- Resolved an issue with file sharing not working on versions of Android after Android 7.1.
- Resolved an issue with a gray screen appearing after the customer client had reconnected.

Requirements:

The Bomgar Android Customer Client works with:

- Android phones and tablets running Android 4.0.3 or greater.
- Existing installations of Bomgar Remote Support version 15.2.1 or greater.
- Support sites with a trusted CA-signed certificate on the appliance.

Notes:

- The Bomgar Android Customer Client is available for download in [Google Play](#).