Android Customer Client 2.2.1 Release Notes

July 9, 2013

New Features and Enhancements:
- Screen Co-Browsing – Support reps using Bomgar can see the same web sites and web apps that the end user is actively viewing on their mobile device, offering immediate guidance to troubleshoot the issue.
- Screen Snapshot Viewing – End users can share captured screen shots of issues with their support rep, to further collaborate on the challenges they may face with their mobile device.

Requirements:
The Bomgar Android Customer Client works with:
- Android phones and tablets running Android 2.3 or greater
- Existing Bomgar installations, version 12.1.1 or greater
- Support sites with a trusted CA-signed certificate on the appliance

Notes:
- The Bomgar Android Customer Client is available for download in Google Play.