Remote Support Enterprise Integration for ServiceNow Version 2.2.7 Release Notes

March 23, 2023

Key Features:

- Improved handling of cached authentication tokens.
- Added Customer Hostname as an available field for Auto-Create field mapping.

Notes:

- Published to the ServiceNow Store at https://store.servicenow.com/sn_appstore_store.do#!/store/application/9f1240704f373100237ca5017310c7f7/.
- Certified for GA.
- Certified against ServiceNow Rome, San Diego, Tokyo, and Utah releases.
- Has passed technical and marketing reviews as part of the ServiceNow certification process.
- Supports upgrades from any prior release.
- Requires Remote Support v17.x or later.