Privileged Remote Access Integration for ServiceNow 23.2.1 Release Notes

June 27, 2023

Requirements:

- This BeyondTrust PRA Integration for ServiceNow 23.2.1 has been certified for production release.
- Requires Privileged Remote Access 18.x or later.

> ℹ️ *For more information, please see Supported Platforms at https://www.beyondtrust.com/docs/privileged-remote-access/documents/features/pra-supported-platforms.pdf.*

New Features and Enhancements:

- Added support to allow integrating multiple PRA sites with a single ServiceNow instance.

Notes:

- This version of the Privileged Remote Access ServiceNow integration has passed technical and marketing reviews as part of the ServiceNow certification process.
- This integration supports upgrades from any prior release.
- Published to the ServiceNow Store at https://store.servicenow.com/sn_appstore_store.do#!/store/application/03b39cd74fdb7100237ca5017310c7d0/.
- Certified against ServiceNow San Diego, Tokyo, and Utah releases.
- Certified for GA.

TC: 6/26/2023