

Remote Support 18.1.8 Release Notes

June 17, 2019

Requirements:

- This version of Remote Support has been certified for physical BeyondTrust Appliances, virtual BeyondTrust Appliances, and cloud deployment models.
- This release requires Base software Base 5.2.0.

Issues Resolved:

· This release includes an important security-related fix.

Notes:

- Supports upgrades from 16.2.3+.
- Requires Integration Client 1.6.3+.
- Requires Endpoint Credential Manager 1.2.2+.
- This release is certified with the following mobile versions:
 - iOS Rep Console 2.2.11
 - o iOS Customer Client 2.2.10
 - o iOS Presentation Client 2.2.1
 - o Android Rep Console 2.2.11
 - Android and LG Android Customer Clients 2.2.10
 - Samsung Android and HTC Android Customer Clients 2.2.8
 - Android Presentation Client 2.2.1
 - Android Jump Client 2.2.3