Remote Support 16.2.1fips Compliance Statement

July 11, 2019

Requirements:

- This version of Remote Support has been certified for the physical BeyondTrust Appliance BR300 v4.
- This release requires Base software Base 4.4.2fips.

Issues Resolved:

- Resolved an issue with the Real-Time API sometimes having duplicate IDs.
- Resolved an issue with saving an outbound event.
- Resolved an issue with a taskbar entry being created for the watermark that is displayed when a representative is being monitored in the dashboard.

Notes:

- Requires Integration Client 1.6.3+.