

iOS Customer Client 2.2.3 Release Notes

November 12, 2015

New Features and Enhancements:

- Introducing Bomgar inSight, a new way for customers to use their mobile device's camera to stream live video during a support session. In addition, a representative can draw annotations on a frame of the video which is then displayed on the customer's mobile device.
- Remote support representatives can now transfer files to and from the customer's iCloud account or a similar service.
- New application icon and splash screen.

Requirements:

The Bomgar iOS Customer Client works with:

- iPhones and iPads running iOS 8.2 or greater.
- Existing Bomgar installations, version 14.1.1 or greater.
- Support sites with a trusted CA-signed certificate on the appliance.

Notes:

- The Bomgar iOS Customer Client is available for download in the App Store.