

iOS Customer Client 2.2.1 Release Notes

October 23, 2014

New Features and Enhancements:

- iOS 8 is now supported.
- German language support now available for iOS devices.

Issues Resolved:

- Resolved an issue with screen rotation after starting a session.
- Resolved an issue with sessions getting disconnected sometimes after the device goes to sleep or navigates away from the Bomgar application.
- Resolved an issue with some sections of the screen not being displayed correctly during screen sharing.
- Resolved an issue with the "View Files" button hiding the "Submit" button when in landscape orientation.

Requirements:

The Bomgar iOS Customer Client works with:

- iPhones and iPads running iOS 6.0 or greater
- Existing Bomgar installations, version 12.3.1 or greater
- Support sites with a trusted CA-signed certificate on the appliance

Notes:

- The Bomgar iOS Customer Client is available for download in the App Store.