BOMGAR

Android Rep Console 2.2.7 Release Notes

December 6, 2016

New Features and Enhancements:

- Support for Android 7.x. The Android representative console app has been certified to run on Android 7.x.
- **Updated Android Representative Console App** The Android representative console app features a new interface for a better user experience.
- Command Shell Access from Mobile The Android representative console now has the capability to access the
 command shell for support sessions and Shell Jump sessions.
- SAML Login on Mobile The Android representative console app now supports SAML authentication for logging in.

Issues Resolved:

- Reordered the special actions list to be in alphabetical order.
- Resolved an issue with three-finger swipe not properly emulating the scroll function on 16.1+ sites.
- Resolved an issue with not showing the correct password-protected label in the Jump Item list.
- Resolved an issue with getting logged out due to the idle rep logout timer, even though the representative was
 active.

Requirements:

The Bomaar Android Rep Console is certified with:

- Android phones and tablets running Android 4.0.3 or greater.
- Existing Bomgar installations, version 15.1.1 or greater.
- Remote Support sites with a trusted CA-signed certificate on the appliance.

Notes:

The Bomgar Android Rep Console is available for download in Google Play.