

# **Privileged Remote Access 22.3.1 Release Notes**

# September 6, 2022

# Requirements:

- This version of Privileged Remote Access has been certified for physical BeyondTrust Appliances, virtual BeyondTrust Appliances, and cloud deployment models.
- 22.3.1 PA requires Base 6.2.0.

## **New Features and Enhancements:**

- Global search for settings and sections is now available in /login.
- · Web access console now supports RDP file transfer.
- · Web access console now supports dark mode.
- We have added the ability to disable/control how Jump Clients upgrade. Disabling automatic upgrades will require the Jump Client to update before a session will start.
- · Jump Clients can now connect through Atlas environment traffic nodes.
- Jump Approval Improvements:
  - PRA users can now approve Jump requests.
  - Active Jump approval requests can now be canceled.
  - Jump approvals can now overlap, allowing different users access to the same Jump Item simultaneously.
- The personal Vault account limit has been increased to 50.
- BYOT Jump Client Command shell. Users can now use their native terminals for Jump Client sessions.
- · Command shell display settings. Users can now change their font, color, and size of displayed text.
- Linux Jumpoints now support VNC.
- Headless Linux Jumpoints and Jump Clients now include an optional system template file to aid in easier system service creation.
- Vault discovery jobs now detect any changes in the read-only attributes from previously imported accounts or endpoints and automatically update their data.
- Vault users now have the option to fix any out-of-sync management credentials via the new wrench icon on the Domains page.
- DLLN (domain\username) format is now supported as a Web Jump authentication option.
- · Made improvements to Shell Jump file transfer speed.
- · Made improvements to Command shell logging.
- Made improvements to RDP Clipboard file transfer from the endpoint machine to the user's machine.
- Outbound Events Enhancements:
  - Improved the retry logic for outbound events.
  - Added a column on the Outbound Events page that shows a count of queued events as well as relevant errors.



## Configuration API Additions and Enhancements:

## Security Providers:

API Call	Description
GET security-provider <id></id>	Returns all attributes of a security provider matching with given <id>.</id>
DELETE security-provider <id>/saml</id>	Removes existing <i>Available Groups</i> from a SAML provider matching with given <id>.</id>
PATCH security-provider <id></id>	Updates attributes of a provider with the given <id>.</id>



**Note:** For 22.3, only the **available\_groups** attribute for SAML providers is supported. Attempting to update attributes on non-SAML providers or attempting to update any other attribute besides **available\_groups** will result in an error response.

#### Protocol Tunnel Jump:

API Call	Description
GET protocol- tunnel-jump	Returns a paginated list of Protocol Tunnel Jump Items. It is needed so that integrations can efficiently know which Protocol Tunnel Jump Items already exist in a PRA site
GET protocol- tunnel-jump <id></id>	Returns details of a Protocol Tunnel Jump Item resource with the given <id>.</id>
POST protocol- tunnel-jump	Creates a new Protocol Tunnel Jump Item.
PATCH protocol- tunnel-jump <id></id>	Modifies the existing Protocol Tunnel Jump Item with the given <id>.</id>
DELETE protocol- tunnel-jump <id></id>	Deletes the existing Protocol Tunnel Jump Item matching the given <id>.</id>
POST protocol- tunnel-jump <id> /copy</id>	Creates a copy of an existing Protocol Tunnel Jump Item.

## Issues Resolved:

- · Administrative Interface:
  - Reporting:
    - Resolved issue with the Vault Reporting page Back to Search sometimes not saving the search criteria.
  - Vault:
    - Now only reports endpoints that PRA can connect to during discovery.
    - Resolved issue with upgrading the site while rotation retry attempts were not complete.
    - Resolved issue with scheduled rotation failing when there were a large number of expired accounts.
    - Resolved issue with discovery failing with large numbers of OUs.



## Text Updates:

- Updated the Help text for RDP Jump Items to include the lossless video format.
- Resolved issue with verbiage in the 22.2 feature description for Web Jump multi-tab improvements.

#### Miscellaneous:

- The Jump Client Global connection rate for Jump Clients option has been moved from the Upgrade section to the Miscellaneous section.
- Resolved issue with various search boxes in /login not filtering the percent (%) character correctly.
- Resolved issue with LastPass preventing the saving of fields on certain pages.
- Resolved issue with approving vendors if the vendor invite email failed to be sent out.
- We now prompt to overwrite existing canned scripts if the name already exists.
- Resolved issue with the Jump Client Statistics Update Interval not always saving correctly.

#### · Clients:

#### Access Console:

- Various dark mode tweaks.
- Resolved issue in which BYOT SSH Jumps prompted for a password even when SSH key forwarding was enabled in Putty.
- Resolved a graphical issue with selecting the **System Info** tab first after starting a session.
- Sorting by installed on is now disabled on the System Info > Programs tab as per Microsoft's recommendation
  of the data in that field.
- Resolved issue with Ctrl + character key combinations during screen sharing with the endpoint system using a Hebrew keyboard.

#### Web Access Console:

- Resolved issue with the email fields generated from the web access console for external rep invites.
- Resolved issue with long names not formatting correctly in the columns of the web access console.
- Resolved issue with unassociated accounts not working properly during credential injection in the web access console.
- Resolved issue with the wrong error message being displayed when the access console needed to be redownloaded from /login.

#### Jump Client:

• Resolved issue with Jump Client silent uninstall displaying a window during uninstall.

# ∘ Shell Jump:

Made Shell Jump session performance and responsiveness improvements.

#### Mac:

- Resolved issue that occured when a Rep running Windows pressed the Insert key, which caused the customer session running on a Mac to enter Mac Help Mode.
- Resolved issue with the MacBook Touch Bar being disabled during screen sharing sessions.

### • RDP:

 Resolved issue with a timeout error being displayed prematurely displayed if the user waited more than 30 seconds to accept a certificate warning.



# Notes:

- Supports upgrades from Privileged Remote Access 22.1.4 PA+.
- Requires Integration Client 1.7.3.
- Requires Endpoint Credential Manager (ECM) 1.6.0.
- 22.3.1 PA includes VSC 1.2.5.3.
- This release is certified with the following mobile versions:
  - o iOS Access Console 2.2.5+
  - Android Access Console 2.2.10+