Privileged Access 18.2.1 Release Notes

June 19, 2018

Requirements:
- This version of Bomgar has been certified for the physical Bomgar Appliances (B200P & B300P), virtual Bomgar Appliances (Azure, VMware, & Hyper-V), and cloud deployment models.
- This release requires Base software 5.3.0 or later.

New Features:
- **Direct Advanced Web Access Login:** Access the web console directly from a new /console URL. By providing a simplified URL to access the web access console, users can start using Bomgar more quickly, and administrators can now apply network restrictions more granularly to the web access console users.
- **Idle Timeout Warning for /login:** Improved idle timeout warnings in the /login interface will prevent administrators from getting logged out before changes are complete. A new idle timeout dialog gives users 90 seconds to acknowledge that you are still working.
- **Faster Jump Client Reconnect:** When active Jump Clients lose their connection, their built-in logic ensures a staged reconnect back to the appliance. Improvements to the Jump Clients reconnect logic have significantly reduced the amount of time needed for large-scale deployments to reconnect to the appliance.
- **SCIM Integration:** Utilize SCIM 2.0 REST Endpoints to provision users and groups to the available security providers.
- **SecureApp (update):** SecureApp has been extended to accommodate starting more applications. With the use of the new Bomgar RDP agent, applications can be started without the need to configure them as a RemoteApp. Also, credentials can be used to start any application, extending the use of you managed privileged identities.

Other Enhancements:
- Bomgar now supports Mac Privacy Screen functionality.
- The Bomgar EULA is now presented to Bomgar Cloud customers after new product installs and updates.
- A hotkey has been added to the representative console, allowing reps to switch from the screen sharing section to the chat section.
- Windows Jump Client MSI installers can now be downloaded before the updating the site.

Issues Resolved:
- **Rep Console**
  - Resolved an issue with not all object types remaining when copying and pasting on a remote machine.
- **Customer Client**
  - Resolved an issue with group policy-defined desktop backgrounds not appearing after ending a session.
- **Jump Client**
  - Resolved an issue with Endpoint Analyzer no properly working in some situations.
  - Resolved an issue with Jump Client sessions taking focus and forcing other applications to the background.
- **Web Jump**
  - Resolved an issue with using Activity Directory credentials in a Web Jump.
- **Mac**
  - Resolved keyboard injection issues occurring on Mac systems.
- **RDP**
  - Resolved an issue with backgrounds being suppressed in Bomgar RDP sessions. If either of the two highest color modes are selected, Bomgar RDP sessions do not suppress the background.

Known Issues:

- None

Notes:

- Supports upgrades from PA 17.1.5+. If on a version prior to this, multiple upgrades will be required.
- Requires API version 1.18.0.
- Requires Integration Client 1.6.3.
- Requires Endpoint Credential Manager 1.2.3.
- Certified with the following Bomgar Mobile versions:
    - iOS Access Console 2.2.3+
    - Android Access Console 2.2.4+
    - Android Unattended Access Client 2.2.0+
- NOTE: The above mobile apps require a trusted CA-signed certificate on the appliance.