



BeyondTrust

Privilege Management App Frequently Asked Questions

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What if I don't want to use the BeyondTrust Privilege Management App and want to stay on the older ePO extension?

To continue using the older ePO extension, you can:

- Stay on the older Trellix ePO version, or
- Disable Content Security Policy (CSP) in ePO once upgraded to CU2.

Will the Microsoft Management Console (MMC) still be supported for standalone policy editing?

The MMC will still work for standalone policy editing. The new BT ePO extension will retain the ability to upload and export policies:

Import Policy

Import a BeyondTrust Privilege Management XML Policy	<input checked="" type="radio"/> <input type="button" value="Choose file"/> No file chosen
Import an existing BeyondTrust Privilege Management Policy	<input type="radio"/> <input type="text" value="BeyondTrust Privilege Management Blank Policy"/>
Merge imported settings	<input type="checkbox"/>
Load Policy	<input type="button" value="Upload"/>

Export Policy

Policy	Matt
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Do any of these changes impact the endpoint agents I have deployed?

No, there are no endpoint agent changes. For example, there is no minimum version for the agent required to use the new BeyondTrust Privilege Management App. However, we always recommend staying on a current supported version, and some of the new features that will become available will require a certain agent version.

Why can't I edit policies or view reporting in the BT ePO extension?

Both policy editing and reporting have been removed from the ePO extension and replaced with the BeyondTrust Privilege Management App.

How do I download the new BeyondTrust Privilege Management App?

The app is available to download from the BeyondTrust ServiceNow customer portal.

What will ePO customers need to use the BeyondTrust Privilege Management App?

When customers update to the latest BT ePO extension (23.10.x), they will need to download the BeyondTrust Privilege Management App to read or configure policy and access Privilege Management Reporting.

Are there any system requirements for the BeyondTrust Privilege Management App?

The app can be installed on Windows machines *only*; installation on macOS machines is *not* supported.

Will my reporting setup need to change to use the new application?

(specifically for SQL Server and SIEM integrations)

The events flow through ePO as per current implementation, no change to SQL Server and SIEM integration. To view reports from the BeyondTrust Privilege Management App, the app requires access to the SQL Server database. This may require some firewall/auth changes for report viewing.

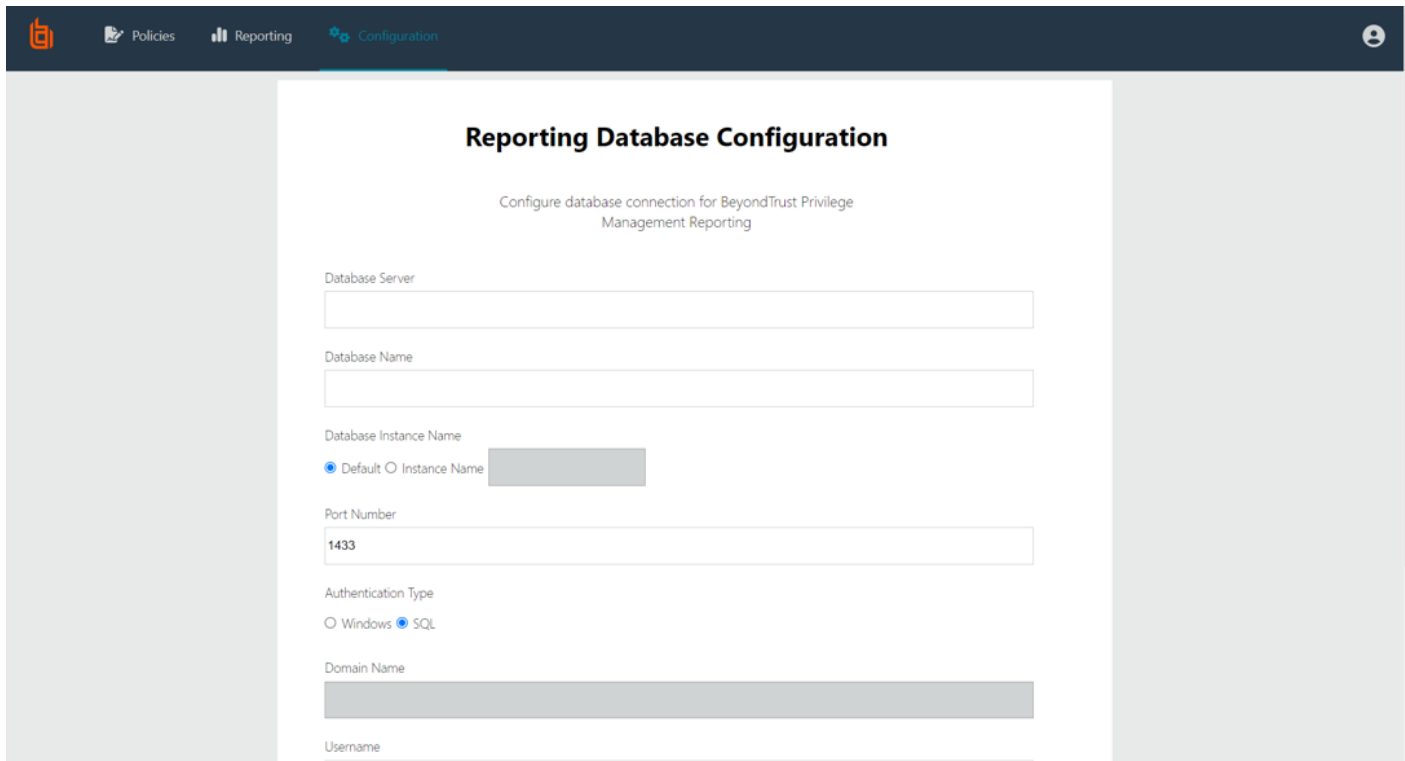
Note: The ePO Queries and Reports feature is unaffected by this change and will continue to work with our database.

Can customers continue to use older clients as they are currently, to support legacy OS's?

Clients are unaffected by this change. You can continue to use old versions, however, this change will enable all the new features of the very latest clients.

What do I need to login to PMR via the BeyondTrust Privilege Management App?

When first clicking **Reporting**, you are prompted to configure the connection to the ePO Server:



Reporting Database Configuration

Configure database connection for BeyondTrust Privilege Management Reporting

Database Server

Database Name

Database Instance Name
 Default Instance Name

Port Number

Authentication Type
 Windows SQL

Domain Name

Username

Where will I access PMR to view event data and reports?

In the BeyondTrustPrivilege Management App, click the **Analytics and Reporting** menu and log in using the ePO database server *Username* and *Password*.

How do I update reputation scores calculated for Events in Reporting?

ePO background service, the update cadence for the task is based on configuration in the ePO extension – this is pre-existing functionality.

Where will I access the ePO policy editor?

In the BeyondTrust Privilege Management App, click the **Policies** menu.

What do I need to log in to edit and view policies?

To connect to the ePO server, you need the host name, port, username and password.



Login to the BeyondTrust Privilege Management App
for Trellix ePO EPM policy management:

Host Name

Port

Username

Password

Login

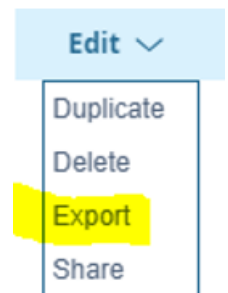
Where can I create a new policy?

On the ePO **Policies** page, use the existing **Create** policy functionality.

How do I export a policy XML file?

Use the existing functionality in the BeyondTrust ePO extension.

Native ePO XML file export



BeyondTrust EPM XML policy file export

Policy
Policy Catalog

BeyondTrust Privilege Management 23.10.0.2\Avecto Defendpoint > Policies > Matt

Policy Summary (to edit this policy, please use the BeyondTrust Privilege Management App)

Category	Windows	Mac
Workstyles	1	0
Application Groups	0	0
Messages	0	0
Content Groups	0	
Custom Tokens	0	

Import Policy

Import a BeyondTrust Privilege Management XML Policy No file chosen

Import an existing BeyondTrust Privilege Management Policy BeyondTrust Privilege Management Blank Policy ▼

Merge imported settings

Load Policy

Export Policy

Policy [Matt](#)